

# REDDITCH BOROUGH COUNCIL

## LIST OF KEY CONTACTS AS AT APRIL 2026

- DD (Direct Dial – 01527 area code)
- Extension numbers for Redditch Town Hall: internal/via switchboard 64252

<b>CHIEF EXECUTIVE'S OFFICE</b>		
John Leach : Chief Executive		DD 534000 / Ext 3250 john.leach@bromsgroveandredditch.gov.uk
Susan Tasker: Personal Assistant to Chief Executive and Office Services Manager		DD 534000 / Ext 3299 susan.tasker@bromsgroveandredditch.gov.uk
• Communications, Marketing & Promotion	• PAs & Mayor's Secretary	• Post Room
Anne-Marie Harley: Communications and Marketing Manager <i>(including Printing &amp; Reprographics)</i>		DD 881651 a.harley@bromsgroveandredditch.gov.uk
Susan Lisle: PA to the Mayor		DD 881380 s.lisle@bromsgroveandredditch.gov.uk
<b>EXECUTIVE DIRECTOR ENVIRONMENT &amp; COMMUNITIES</b>		
Guy Revans: Executive Director Environment & Communities		Ext 3292 g.revans@bromsgroveandredditch.gov.uk
William McGann : Personal Assistant		DD 534118 / Ext 3632 william.mcgann@bromsgroveandredditch.gov.uk
<b>DIRECTOR OF FINANCE (SECTION 151 OFFICER)</b>		
James Walton: Director of Finance and Section 151 Officer		DD 01527 883426 / Ext 3426 James.walton@bromsgroveandredditch.gov.uk
Sarah Carroll: Personal Assistant		DD 534078 / Ext 3224 sarah.carroll@bromsgroveandredditch.gov.uk
<b>FINANCE AND CUSTOMER SERVICES (DEPUTY 151 OFFICER)</b>		
Debra Goodall: Assistant Director of Finance & Customer Services & Deputy S151 Officer		Ext 3070 debra.goodall@bromsgroveandredditch.gov.uk
Sarah Carroll: Personal Assistant		DD 534078 / Ext 3224 sarah.carroll@bromsgroveandredditch.gov.uk
Chris Green: Head of Internal Audit Shared Service		07542 667712 Chris.Green@Worcester.gov.uk
<ul style="list-style-type: none"> <li>• Corporate Income &amp; Debt Management</li> <li>• Customer Services Centres</li> <li>• Cashiers</li> <li>• Complaints &amp; Customer Feedback</li> </ul>	<ul style="list-style-type: none"> <li>• Customer Service Strategy</li> <li>• Property, Assets &amp; Facilities Management Audit</li> <li>• Risk Management</li> </ul>	<ul style="list-style-type: none"> <li>• Reception Services</li> <li>• Revenues &amp; Benefits</li> <li>• Switchboard Services</li> <li>• Payroll</li> <li>• Accounts &amp; Financial Management &amp; Advice</li> </ul>
Paul Earley: Interim Financial Services Manager		Ext 3160 paul.earley@bromsgroveandredditch.gov.uk
David Riley: Financial Support Manager		DD 548418 / Ext. 3382 david.riley@bromsgroveandredditch.gov.uk
Debbie Crouch: Assistant Financial Support Manager (Revenues)		DD 534145 / Ext 3027 debbie.crouch@bromsgroveandredditch.gov.uk
Lisa Devey: Welfare Support Manager		DD 534162 / 2323 lisa.devey@bromsgroveandredditch.gov.uk
Sharen Donnelly: Assistant Financial Support Manager		DD 881260 / Ext 1260 s.donnelly@bromsgroveandredditch.gov.uk

Paul Stephenson: Customer Services Manager	DD 587058 / Ext: 3053 paul.stephenson@bromsgroveandredditch.gov.uk
Maria Wright: Senior Customer Support Officer	Ext 3644 maria.wright@bromsgroveandredditch.gov.uk
<b>COMMUNITY &amp; HOUSING SERVICES</b>	
Judith Willis: Assistant Director of Community & Housing Services	DD 534149 / Ext 3348 judith.willis@bromsgroveandredditch.gov.uk
Sarah Carroll: Personal Assistant	DD 534078 / Ext 3224 sarah.carroll@bromsgroveandredditch.gov.uk
<ul style="list-style-type: none"> <li>• Anti Social Behaviour</li> <li>• CCTV &amp; Lifeline</li> <li>• Climate Change/Energy Efficiency</li> <li>• LSP &amp; Other Strategic Partnerships</li> </ul>	<ul style="list-style-type: none"> <li>• Community Cohesion (Older &amp; Young People)/Social Inclusion</li> <li>• Community Safety</li> <li>• Community Transport / Dial A Ride</li> </ul>
<ul style="list-style-type: none"> <li>• Parenting and Family Support</li> <li>• Housing Strategy</li> <li>• Shopmobility</li> <li>• Voluntary Sector Grants</li> </ul>	
Bev Houghton: Community Safety Manager	DD 534187 / Ext 3194 bev.houghton@bromsgroveandredditch.gov.uk
Matthew Bough: Strategic Housing & Business Support Manager (Housing Strategy & Enabling; Private Sector Housing; Disabled Facilities Grants)	DD 548465 / Ext 3120 matthew.bough@bromsgroveandredditch.gov.uk
Katie Sharp-Fisher: Private Sector Housing Manager	DD 881437 / Ext 1437 katie.sharp-fisher@bromsgroveandredditch.gov.uk
Amanda Delahunty: Housing Development & Enabling Manager	DD 01527 881269 / Ext 1269 amanda.delahunty@bromsgroveandredditch.gov.uk
Rachel Nicholls: CCTV & Telecare Services Manager	DD 548516 / Ext 3126 rachel.nicholls@bromsgroveandredditch.gov.uk
Tara Day: Community Services Manager (incl. Grants)	DD 548252 / Ext 3162 tara.day@bromsgroveandredditch.gov.uk
Vacant: Housing Tenancy & Advisory Manager	Ext @bromsgroveandredditch.gov.uk
<b>Complaints/Member Enquiries relating to Housing (Homelessness &amp; Housing Solutions, Tenancy, Voids) all to be addressed to group email (not specific managers):</b>	housingreviewsandcomplaints@bromsgroveandredditch.gov.uk
Della McCarthy: Bromsgrove & Redditch Partnerships Manager	DD 01527 881618 / Ext 1618 d.mccarthy@bromsgroveandredditch.gov.uk
<b>ENVIRONMENTAL &amp; HOUSING PROPERTY SERVICES</b>	
<b>ENVIRONMENTAL SERVICES</b>	
Simon Parry: Assistant Director of Environmental & Housing Property Services	Ext 3201 simon.parry@bromsgroveandredditch.gov.uk
William McGann : Personal Assistant	DD 534118 / Ext 3632 william.mcgann@bromsgroveandredditch.gov.uk
<ul style="list-style-type: none"> <li>• Abandoned Vehicles</li> <li>• Bereavement Services</li> </ul>	<ul style="list-style-type: none"> <li>• Cesspools/Sewers</li> <li>• Grounds Maintenance/Landscaping</li> </ul>
	<ul style="list-style-type: none"> <li>• Tree management inc TPOs</li> <li>• Waste Management</li> <li>• Land Drainage (hosted by Wyre Forest DC)</li> </ul>
Doug Henderson: Environmental Services Manager ( <i>Bromsgrove &amp; Redditch Place, Bereavement Services, Core Environmental Services - Strategic Routes Cleansing, Tractor Mowing, Parks Maintenance, Trees &amp; Cemetery Maintenance, Land drainage, Tree surgeons, ES Business Support</i> )	Ext 3050 doug.henderson@bromsgroveandredditch.gov.uk

Matthew Austin: Environmental Services Manager ( <i>Domestic Waste &amp; Recycling, BDC Commercial Waste, Environmental Policy &amp; Awareness, Workshop &amp; Fleet Management</i> )	Ext 2530 matthew.austin@bromsgroveandredditch.gov.uk
Leon Hill: Environmental Services Team Leader, Place Bromsgrove ( <i>Grounds Maintenance/landscaping, Street cleansing &amp; road/pavement sweeping, Bulky collections</i> )	Ext: 2023 l.hill@bromsgroveandredditch.gov.uk
Wayne Beard: Environmental Services Team Leader 'Core'/'Place' Redditch ( <i>Grounds Maintenance/ Landscaping, Street Cleansing &amp; road/pavement Sweeping, Bulky Collections, Summer Hedge cutting, cemetery maintenance, strategic routes cleansing, tractor mowing, tree surgery, land drainage programmed &amp; reactive work, underpass – graffiti removal</i> )	Ext 3621 Wayne.beard@bromsgroveandredditch.gov.uk
Les Strawbridge: 'Place 1' Co-ordinator ( <i>covering East Redditch</i> )	Ext 3489 les.strawbridge@bromsgroveandredditch.gov.uk
Richard Aldington: 'Place 2' Co-ordinator ( <i>covering Central Redditch</i> )	Ext 3631 richard.aldington@bromsgroveandredditch.gov.uk
Rob Brampton: 'Place 3' Co-ordinator ( <i>covering West/South Redditch</i> )	Ext 2660 robert.brampton@bromsgroveandredditch.gov.uk
Andy Morris: Environmental Services Team Leader Domestic Waste Services ( <i>Domestic waste, recycling &amp; garden waste</i> )	Ext 3736 andy.morris@bromsgroveandredditch.gov.uk
James Bevan: Domestic Waste Co-ordinator ( <i>domestic waste, recycling &amp; garden waste</i> )	Ext 1267 james.bevan@bromsgroveandredditch.gov.uk
Douglas Lloyd: Bromsgrove Domestic Waste Co-ordinator ( <i>domestic &amp; garden waste collections</i> )	Ext 1731 d.lloyd@bromsgroveandredditch.gov.uk
Mark Tappenden: Redditch Domestic Waste Services Co-ordinator ( <i>domestic &amp; garden waste collections</i> )	Ext 2101 mark.tappenden@bromsgroveandredditch.gov.uk
Martin Roche: Commercial Executive Manager ( <i>BDC Commercial Waste &amp; Cesspools</i> )	Ext 1347 m.roche@bromsgroveandredditch.gov.uk
Vacant: Environmental Policy & Awareness Officer ( <i>Environmental Waste &amp; Recycling Policy &amp; Awareness</i> )	Ext 1715 @bromsgroveandredditch.gov.uk
Tarek Ball: Senior Tree Officer ( <i>Tree inspections/advice, Tree contract management, TPO &amp; High Hedge applications, Woodland management</i> )	01527 881340 / Ext 3094 tarek.ball@bromsgroveandredditch.gov.uk
Tree Enquiries	tree.enquiries@bromsgroveandredditch.gov.uk
Adam Smith: Bereavement Services Manager	DD 62174 / Ext 3352 adam.smith@bromsgroveandredditch.gov.uk

Michelle Garrett: Support & Improvements Team Leader	Ext 1706 m.garrett@bromsgroveandredditch.gov.uk
Chris Beech: Stores & Facilities Team Leader	Ext 3625 chris.beech@bromsgroveandredditch.gov.uk
Paul Willis: Fleet & Workshop Team Leader	Ext 1471 paul.willis@bromsgroveandredditch.gov.uk
Environmental Services Customer Services	(01527) 881188 Email: BSU@bromsgroveandredditch.gov.uk
<b>HOUSING PROPERTY SERVICES</b>	
<ul style="list-style-type: none"> <li>• Capital Improvements</li> <li>• Voids</li> <li>• Equipment &amp; Adaptations</li> </ul>	<ul style="list-style-type: none"> <li>• Repairs &amp; Maintenance</li> <li>• Gas servicing &amp; boiler repairs</li> <li>• Electrical testing, rewires</li> </ul>
Andrew Rainbow: Interim Housing Property Services Manager	Ext 1678 andrew.rainbow@bromsgroveandredditch.gov.uk
Mike Walsh: Repairs & Maintenance Manager	Ext 3165 mike.walsh@bromsgroveandredditch.gov.uk
Darren Boswell: Mechanical & Electrical Manager	Ext 3666 darren.boswell@bromsgroveandredditch.gov.uk
Penny Bevington: Interim Capital Programmes & Compliance Manager	Ext 3231 penny.bevington@bromsgroveandredditch.gov.uk
Housing Property Business Support Unit  Manager: Mike Walsh	(01527) 534074 Email: Repairs: rm.xgates@bromsgroveandredditch.gov.uk  Voids: xgatesvoids@bromsgroveandredditch.gov.uk  Equipment & Adaptations: aids-adapts@bromsgroveandredditch.gov.uk
<b>LEGAL &amp; DEMOCRATIC SERVICES</b>	
Claire Felton: Assistant Director of Legal, Democratic & Procurement Services (& Monitoring Officer)	DD 881429 / Ext 1429 c.felton@bromsgroveandredditch.gov.uk
Susan Tasker: Personal Assistant to Chief Executive and Office Services Manager	DD 534000 / Ext 3299 susan.tasker@bromsgroveandredditch.gov.uk
<ul style="list-style-type: none"> <li>• Advice to Parishes</li> <li>• Civic Support</li> <li>• Democratic Services &amp; Member Support</li> </ul>	<ul style="list-style-type: none"> <li>• Procurement</li> <li>• Election &amp; Electoral Services</li> <li>• Equalities &amp; Diversity</li> </ul>
<ul style="list-style-type: none"> <li>• Governance</li> <li>• Legal Services</li> <li>• Member development</li> </ul>	<ul style="list-style-type: none"> <li>• Monitoring Officer role, Probity &amp; Standards</li> </ul>
Darren Whitney: Electoral Services Manager	DD 881650 / Ext 2547 darren.whitney@bromsgroveandredditch.gov.uk
Jess Bayley-Hill: Principal Democratic Services Officer	Ext 3072 jess.bayley-hill@bromsgroveandredditch.gov.uk
Claire Green: Principal Solicitor	01527 881615 / Ext 1615 claire.green@bromsgroveandredditch.gov.uk
Nicola Cummings: Principal Solicitor – (Governance)	01527 881613 / Ext 1613 Nicola.cummings@bromsgroveandredditch.gov.uk
<b>NORTH WORCESTERSHIRE WATER MANAGEMENT SERVICE</b>	
General Enquiries	01562 732191 enquiries@nwwm.org.uk

<b>PLANNING, LEISURE &amp; CULTURE SERVICES</b>		
Ruth Bamford: Assistant Director of Planning, Leisure & Cultural Services	Ext 3219 r.bamford@bromsgroveandredditch.gov.uk	
Angela Yale: Personal Assistant	DD 881202 / Ext 1202 angela.yale@bromsgroveandredditch.gov.uk	
<ul style="list-style-type: none"> <li>• Building Control</li> <li>• Conservation</li> </ul>	<ul style="list-style-type: none"> <li>• Development Management</li> <li>• Strategic Planning</li> </ul>	<ul style="list-style-type: none"> <li>• Emergency Planning/Business Continuity</li> </ul>
Dale Birch: Development Management Manager	DD 881341 / Ext 1341 d.birch@bromsgroveandredditch.gov.uk	
Helena Plant: Development Management-Manager	DD 881335 / Ext 1335 h.plant@bromsgroveandredditch.gov.uk	
Michael Dunphy: Strategic Planning and Conservation Manager	DD 881325 / Ext 1325 m.dunphy@bromsgroveandredditch.gov.uk	
Adrian Wyre: Building Control Manager - North Worcestershire Building Control	DD 881350 / Ext 1350 a.wyre@bromsgroveandredditch.gov.uk	
Paul Woodward Operations Manager	DD 01527 881353 / Ext 1353 p.woodward@bromsgroveandredditch.gov.uk	
<ul style="list-style-type: none"> <li>• Allotments</li> <li>• Arts Development and Events</li> </ul>	<ul style="list-style-type: none"> <li>• Children &amp; Young People Play</li> <li>• Parks and Open Spaces</li> </ul>	<ul style="list-style-type: none"> <li>• Sports and Recreation Development</li> <li>• Theatre</li> </ul>
Ishrat Karimi Fini: Parks & Events Service Manager	Ext: 1204 ishrat.karimifini@bromsgroveandredditch.gov.uk	
Jonathan Cochrane: Activity and Creativity Lead	Ext: 3487 jonathan.cochrane@bromsgroveandredditch.gov.uk	
<b>REGENERATION &amp; PROPERTY SERVICES</b>		
Rachel Egan: Assistant Director of Regeneration & Property Services	Ext:1232 rachel.egan@bromsgroveandredditch.gov.uk	
Angela Yale: Personal Assistant	DD 881202 / Ext 1202 angela.yale@bromsgroveandredditch.gov.uk	
<ul style="list-style-type: none"> <li>• Economic Development</li> <li>• Minor Works</li> <li>• Car Parks/Civil Enforcement Parking (hosted by Wychavon DC)</li> </ul>	<ul style="list-style-type: none"> <li>• Corporate buildings maintenance</li> <li>• Corporate buildings refurbishment</li> <li>• Estate Management</li> </ul>	
Rebecca McElliott: Regeneration Project Delivery Manager	Ext 3333 rebecca.mcelliot@bromsgroveandredditch.gov.uk	
Neil Batt: Regeneration Project Delivery Manager	Ext 3119 neil.batt@bromsgroveandredditch.gov.uk	
Georgina Harris UK Shared Prosperity Fund Manager	DD 01527 534082 / Ext. 3229 georgina.harris@bromsgroveandredditch.gov.uk	
Lyndsey Berry: Bromsgrove Centres Manager (Bromsgrove & Redditch)	01527 881221 / Ext 1221 lyndsey.berry@bromsgroveandredditch.gov.uk	
Julie Heyes: Business Development Manager <i>Facility Management/Hire caretaking/cleaning, Bromsgrove Public Toilets, Bromsgrove Market, Business Development, Business Support, Sponsorship, Learning Online</i>	DD 881377 / Ext 1377 j.heyas@bromsgroveandredditch.gov.uk	
Helen Cooke: Civic Suite Bookings	01527 64252 / Ext 3402 helen.cooke@bromsgroveandredditch.gov.uk	

John Homer: Property Services Manager ( <i>Public buildings, Rubicon Leisure historic &amp; investment, property management including facilities, compliance, maintenance &amp; refurbishment</i> )	DD 881477 / Ext 1477 Property Services: 01527 534089 john.homer@bromsgroveandredditch.gov.uk
Pete Liddington: Engineering & Design Team Leader (incl. civil parking enforcement)	DD 534108 / Ext 3638 pete.liddington@bromsgroveandredditch.gov.uk
<b>CORPORATE &amp; TRANSFORMATION SERVICES</b>	
Hannah Corredor - Assistant Director Corporate Services and Transformation	Ext 3393 Hannah.corredor@bromsgroveandredditch.gov.uk
William McGann : Personal Assistant	DD 534118 / Ext 3632 william.mcgann@bromsgroveandredditch.gov.uk
<ul style="list-style-type: none"> <li>• E Government</li> <li>• Freedom of Information, Data Protection, Records Management</li> <li>• I.C.T.</li> <li>• Information Management</li> </ul>	<ul style="list-style-type: none"> <li>• Land and Property Gazetteer / GIS / Street Naming and Numbering</li> <li>• Land Charges</li> <li>• Web Development</li> <li>• Performance Management &amp; Improvement</li> </ul>
	<ul style="list-style-type: none"> <li>• Consultation &amp; Community Engagement</li> <li>• Policy</li> <li>• Human Resources</li> <li>• Health &amp; Safety</li> </ul>
Mark Hanwell: ICT Transformation Manager	DD 881248 / Ext 1248 m.hanwell@bromsgroveandredditch.gov.uk
Helen Mole: Business Improvement Manager	DD 881685 / Ext 1685 h.mole@bromsgroveandredditch.gov.uk
Vacant : Policy Manager ( <i>including Policy, Performance, Community Engagement &amp; Equalities</i> )	
Becky Talbot: HR & Organisational Development Manager	Ext 3385 becky.talbot@bromsgroveandredditch.gov.uk
ICT Helpdesk	DD 881766
<b>WORCESTERSHIRE REGULATORY SERVICES</b>	
<ul style="list-style-type: none"> <li>• Environmental Health / Protection / Enforcement</li> <li>• Food Safety</li> </ul>	<ul style="list-style-type: none"> <li>• Licenses</li> <li>• Pest &amp; Dog Control</li> <li>• Planning &amp; Environmental Enforcement</li> </ul>
	<ul style="list-style-type: none"> <li>• Public Health &amp; safety</li> <li>• Trading Standards – rogue traders, consumer protection, animal welfare</li> </ul>
Simon Wilkes: Head of Regulatory Services	DD 01562 738088 / 07786 277182 simon.wilkes@worcsregservices.gov.uk
David Mellors: Environmental Health and Trading Standards Manager	DD 01562 738060 david.mellors@worcsregservices.gov.uk
Mark Cox: Technical Services Manager	DD 01562 738023 mark.cox@worcsregservices.gov.uk
Kiran Lahel: Licensing & Support Services Manager	DD 01562 738067 kiran.lahel@worcsregservices.gov.uk
Vacant: Business & Relationships Manager	DD contact details TBC Email details TBC
General Customer Enquiries	01905 822799 enquiries@worcsregservices.gov.uk
Trading Standards Consumer Complaints	0808-223-1133